

Your Water Source and Information You Need to Know About Your Water

Lakeland Estates Water Company is supplied water from the Natural Resources District (NRD). The NRD's water source is the Blair Water Utility.

It is important to note that the NRD has informed us that the chlorinated water we are using has chloramines in it as a disinfectant.

Chloramine is toxic to fish, reptiles, turtles and amphibians because it passes through the gills of the fish and directly enters their bloodstream. Fish tank and pond owners will have to make sure they have appropriate filtration equipment or use water treatment products that neutralize chloramines.

Chemical additives for dechloraminating makeup water you add to your tank or pond are available at pet/fish supply stores.

Regarding Lead:

The 1986 Amendments to the National Safe Drinking Water Act require the management of each public water supply system to inform its consumers of the potential for lead contamination in their drinking water. The Nebraska Department of Health (NDOH), in cooperation with the U.S. Environmental Protection Agency (US EPA), sets drinking water standards and has determined that lead is a health concern at certain levels of exposure.

Part of the purpose of this notice is to inform you of the potential adverse health effects of lead. This is being done even though your water may not be in violation of the current standard.

NDOH and others are concerned about lead in drinking water. Too much lead in the human body can cause serious damage to the brain, kidneys, nervous system and red blood cells. The greatest risk, even with short-term exposure, is to young children and pregnant women.

Lead levels in your drinking water are likely to be highest when:

- Your home or water system has lead pipes, or
- Your home has copper pipes with lead solder and
 - if the home is less than five years old, or
 - if you have soft or acidic water, or
 - if water sits in the pipes for several hours

The plumbing of homes and other facilities should be checked for the presence of lead materials. Solder used in copper pipe joints prior to 1986 is likely lead-based and solder used since 1986 may also be. Older facilities may have lead pipes in the plumbing system, or in the service connections between the water main and the house. Lead is a soft metal and is dull gray in color. If lead pipes are present, they will scratch easily and be shiny when scratched.

Water standing overnight or otherwise for several hours may leach lead from any lead materials in the plumbing system. Flushing water for two or three minutes before each use will lower the chance of exposure to lead in drinking water. Hot water is more likely to contain lead than colder water and should not be used for drinking or cooking if there are lead materials in the plumbing system.

This public water system has its water tested at least every three years to determine the levels of lead delivered to the service connections.

Persons interested in having their water tested for lead content may make arrangements with the State Health Department Laboratory or with a private testing laboratory. For additional information, please contact Lakeland Estates Water Company.

Lakeland Estates Water Company Application and Contract for Water Service

The undersigned applicant hereby requests to be supplied with water service from Lakeland Estates Water Company for the purpose shown hereon, and none other. Applicant is responsible for ensuring all water used is metered.

Applicant agrees to pay for such services at the schedule of rates set forth herein below, which with written notification may change from time to time, and Applicant agrees to comply with the company's rules and regulations. A late fee of 10% of the balance due shall be charged if payment is received past the due date, and such late fee will be re-assessed for each month until the account, plus any applicable penalty, is paid in full. Such other rules and regulations are by this reference made a part of this agreement.

Applicant agrees to claim no damage on account of reduced or the stoppage of the flow of water resulting from accident, natural disasters, acts of God, infrastructure defaults, or when stoppage is necessary to make alterations, maintenance, testing, repairs or improvements. Permission is hereby granted to the company and its employees/contractors to be on the premises covered by the contract at any time to read or examine the water meter located there on. Applicant shall keep all plumbing fixtures on applicant's premises in good repair and shall promptly stop all leaks from such plumbing fixtures. Always contact ALL utility companies BEFORE digging, by calling 811.

Applicant agrees to pay the water service cost until such time as applicant orders the water shut off or gives notice to company of applicants removal from the premises. In the event that

the premises is occupied by persons other than the owner thereof, both occupant and the owner shall be and remain jointly liable for all water service provided to the premises. For failure to comply with this agreement or any part thereof, applicant acknowledges that company may terminate the water service to the premises described below without notice to applicant. In the event water is disconnected due to failure to pay the water bill or any other reason caused by the homeowner, there will be a reconnection fee if/when the water service is turned back on.

It is the responsibility of the account owner to maintain and make accessible the main shut off. The inability of Lakeland Estates Water Company to find a shut off valve and/or to shut off any water service shall not relieve the individual or account from paying said water bill and any late fee/disconnect fees.

Should said water shutoff valve not be operable or accessible, the account owner shall be given written notice to make the necessary repairs within 30 days or the Water Company will make or have made necessary repairs, will bill the account owner for all costs of such repair (including locating costs, if applicable) and expect payment in full within 30 days, or a construction lien will be filed on your property with costs, 10% interest and 10% penalty for non-payment.

In the event of a water main leak/break, it will be necessary for either the homeowner or Lakeland Estates Water Company to reach out to a third party to assist with locating and fixing the leak. It may or may not be known where exactly the leak/break is. If it is determined that the leak is the responsibility of the homeowner, the third party will bill the water customer directly. A water charge may be assessed for water lost.

The acceptance of this contract by Lakeland Estates Water Company shall constitute a contract upon the terms as stated herein and shall be in force and effect from the date of connection and/or turning water on.

Notwithstanding any terms and conditions hereinabove to the contrary, applicant may terminate this contract upon sale to a third party of the premises being serviced with water service by giving to company thirty (30) days advance notice of the same. Company shall have the right during the term of this contract or any extensions thereof to adjust the rate schedule provided that applicant shall be given thirty (30) days' notice of all changes in said rate structure.

Cross Connections: Lakeland Estates Water Company has adopted regulations for cross connection and backflow prevention. These regulations prohibit hazardous cross connections and require that a backflow prevention device be installed by all customers as a condition of receiving service. There shall be no physical cross connections between any private water system, holding tank, reservoir, sewer, drain, conduit, tank, pump, plumbing fixture, heat exchanger, or other mechanical equipment or devise which contains or may contain

contaminated water, sewage or other waste, liquid or gas of unknown or unsafe quality which may be capable of imparting contamination or pollution to the potable water supply as a result of back flow (due to either backpressure or backsiphonage), and the water system of Lakeland Estates Water Co. unless such connection is protected by a back-flow prevention device approved deemed appropriate by Lakeland Estates Water company under the rules and regulations of the State Health Department and installed at the user's expense. Lakeland Estates Water Company, through the licensed operator of its water system, shall conduct an on-going cross-connection control program consisting of cross connection detection by means of consumer survey, assessment of apparent hazards presented by cross connections detected through surveys, and the requirement of backflow prevention devices to be installed and maintained by consumers where necessary, in the judgment of Lakeland Estates Water Company, in order to protect the public against potential hazards to the water supply. The program may also include containment through the use of backflow prevention devices installed at appropriate locations throughout the water system where feasible and desirable, within budget constraints, in the judgment of Lakeland Estates Water Company compliance, with the program shall be enforced by requiring, as a condition of continued water service, the prompt return of consumer surveys as often as deemed necessary, but no less often than every five years, the correct installation and maintenance of any backflow prevention devices required by Lakeland Estates Water Company, and annual written certification of testing by a state licensed backflow prevention device tester of required devices having test ports. Failure or refusal to comply with program requirements may be treated by Lakeland Estates Water Company in the same manner as unpaid water accounts, with disconnection as a penalty. Representatives of Lakeland Estates Water Company shall have the right at all reasonable hours to enter the consumer's premises for the purpose of inspection and enforcement of these provisions.

WELLHEAD PROTECTION/ENCROACHMENT POLICIES

Lakeland Estates Water Company, herewith adopts the following wellhead protection and encroachment policies:

1. Drilling and Operation of Wells and Other Underground Facilities or Contaminating Facilities Prohibited. From and after the date of adoption of this policy, which is January 1st, 1995, any person, corporation or other legal entity shall be prohibited from drilling and/or operating any of the following facilities within the limits of any real estate controlled by Lakeland Estates Water Company, or its affiliates, without first having obtained the proper permits from the state of Nebraska and written permission from Lakeland Estates Water Company: Potable water well, any other well, sewage lagoon, absorption or disposal field for water, cesspool, dumping grounds, feedlot, livestock pasture or corral, chemical product storage facility, petroleum product storage facility, pit toilet, sanitary landfill, septic tank, sewage treatment plant, sewage wet well.

2. Procedure to Obtain Permit. In order to obtain a permit to drill and/or operate any of the facilities listed in Paragraph 1., hereinabove, the owner of property on which the proposed facility is to be located must make application on the proper form provided by the state of Nebraska. Such applications must be completed and presented to the state of Nebraska pursuant to rules and guidelines established by the state of Nebraska. Copies of all documents submitted to the state of Nebraska in conjunction with such an application shall also be presented to Lakeland Estates Water Company, together with a request for permission to drill and/or operate such facilities.

Connection and Reconnection Fees:

Water Tap Fee for New Home Connections with Standard Meter (5/8 X 3/4): \$1,993.95

\$395.00 per Additional Standard Meter (from the same tap)

Reconnection Fee if water is disconnected: \$120.00

Monthly Charges: (As of June 1st, 2021)

Service Charge: \$17.00

Per 1,000 Gallons: \$5.00

Billing Cycle/Payments:

Water meters are read on or near the last day of the month and bills are typically mailed (or emailed) out by the 5th of each month. Therefore, bills cover usage for the immediate past month. Your payments should be post-marked on or before the 20th of the month due to avoid the late penalty assessment of 10%.

You may visit our website (www.lewco.org) to enroll in eBill and ePay. (The recommended browser is Google Chrome.) This will enable you to receive your bill via email and pay online. Once registered, a paper bill will no longer be mailed as bills can be viewed and/or payments can be made by clicking on the Billing-Payment tab of our website and then "View/Pay eBills".

All charges, fees and billing cycles are subject to change.